



Identity Management (IDM) Update

9-10 May 2015



Benefits and Features

The new LOGSA Identity Management system has many key benefits and features.

Intuitive Request Workflow

- Simplified, Centralized, and Documented request workflow
- Standards-based

Portal 1-Stop-Shop

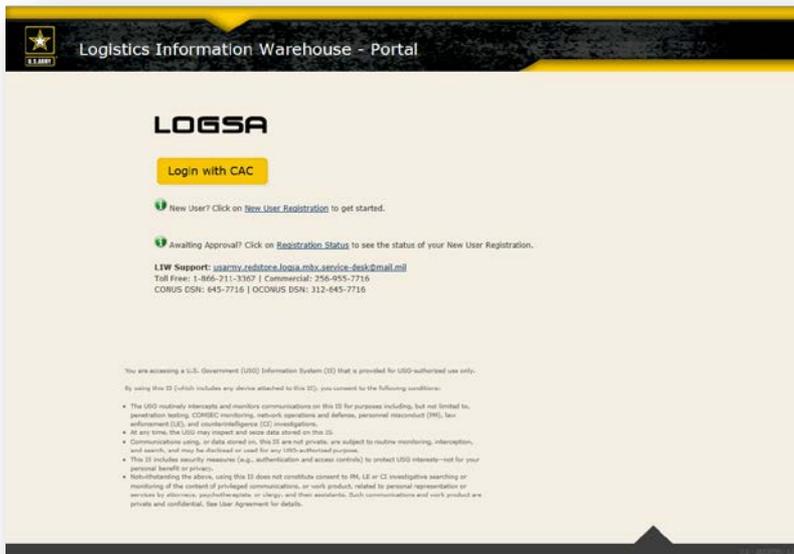
- Remedy no longer used to provide approvals or denials
- Accessible via the LOGSA Portal

Better Status Validation

- Users and Approvers are able to track the status of a request
 - ✓ Without having to call the service desk
 - ✓ Approvers are able to view the status of pending requests in their queue without having to rely on automated Emails



Updated Portal Login



The primary modification involves moving the “System Access Request” link below the “Login with CAC” button. These new links allow direct access to the New User Registration, as well as access to the status of your pending account request.



LOGSA Portal

Updated Portal Login



Logistics Information Warehouse - Portal

LOGSA

Login with CAC



New User? Click on [New User Registration](#) to get started.



Awaiting Approval? Click on [Registration Status](#) to see the status of your New User Registration.

LIW Support: usarmy.redstone.logsa.mbx.service-desk@mail.mil

Toll Free: 1-866-211-3367 | Commercial: 256-955-7716

CONUS DSN: 645-7716 | OCONUS DSN: 312-645-7716

You are accessing a U.S. Government (USG) Information System (IS) that is provided for USG-authorized use only.

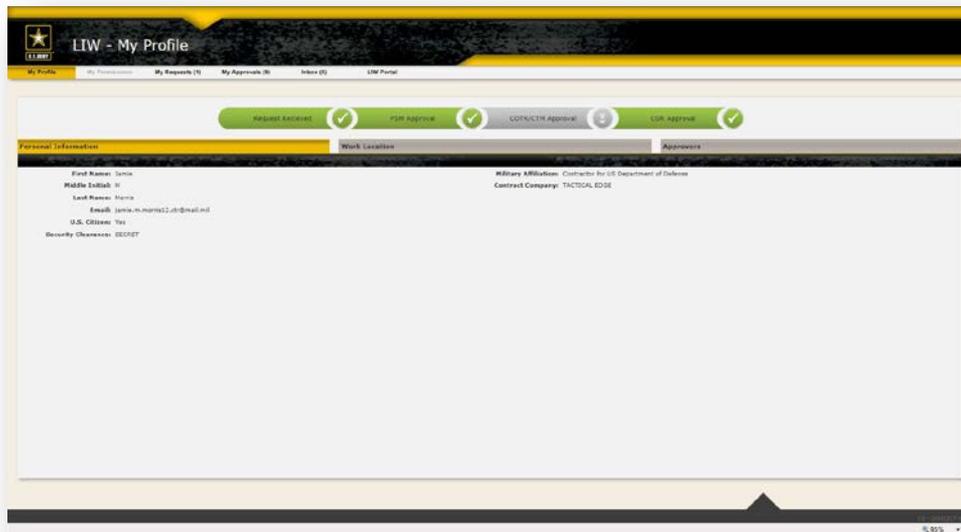
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My Profile

New Registration Status Tracker



New users are presented with an innovative Registration Status Tracker that assists in determining the current location of their New User Request in the registration process. Each step of the process is delineated to enable a quick status update at a glance.



My Profile

New Registration Status Tracker

 **LIW - My Profile**

My Profile | My Permissions | My Requests (1) | My Approvals (9) | Inbox (5) | LIW Portal

Request Recieved PSM Approval COTR/CTM Approval COR Approval

Personal Information | Work Location | Approvers

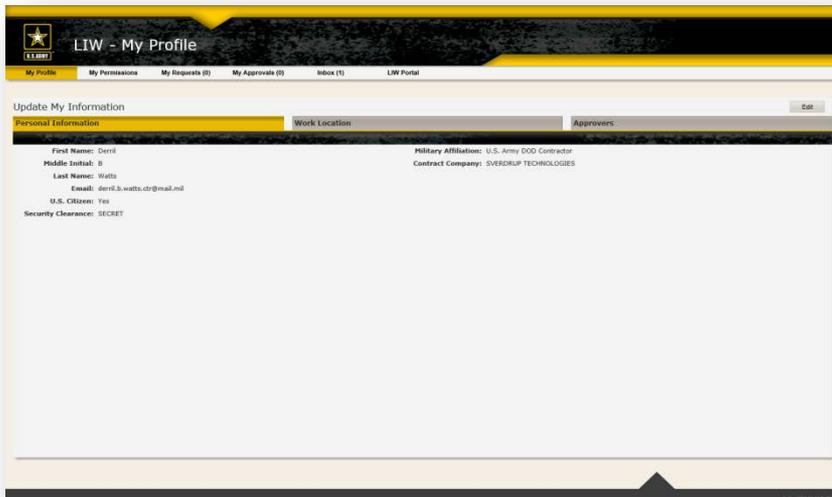
First Name: Jamie
Middle Initial: M
Last Name: Morris
Email: jamie.m.morris12.ctr@mail.mil
U.S. Citizen: Yes
Security Clearance: SECRET

Military Affiliation: Contractor for US Department of Defense
Contract Company: TACTICAL EDGE

1.0 - 20141017-1406 95%



My Profile Landing Page



The **new** My Profile page will provide basic user information up-front, with an across the top menu that will help guide you to the different sections of the IdM system.

- My Profile
- My Permissions
- My Request
- My Approvals
- Inbox
- Link to LIW



My Profile Landing Page



LIW - My Profile

- My Profile
- My Permissions
- My Requests (0)
- My Approvals (0)
- Inbox (1)
- LIW Portal

Update My Information

Edit

Personal Information

Work Location

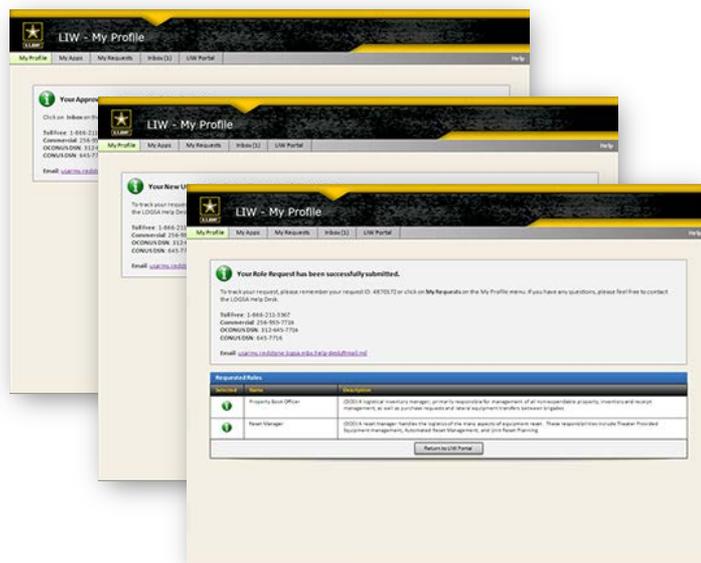
Approvers

First Name: Derril
Middle Initial: B
Last Name: Watts
Email: derril.b.watts.ctr@mail.mil
U.S. Citizen: Yes
Security Clearance: SECRET

Military Affiliation: U.S. Army DOD Contractor
Contract Company: SVERDRUP TECHNOLOGIES



Success Page Standardized



There are currently no standard success pages for the many components of the IdM system. These new pages will provide the context sensitive information when completing the tasks below:

- Role Request Success
- New User Registration Success
- Approval/Denial Success



Your Role Request has been successfully submitted.

To track your request, please remember your request ID: 4870172 or click on **My Requests** on the My Profile menu. If you have any questions, please feel free to contact the LOGSA Service Desk.

Toll Free: 1-866-211-3367
Commercial: 256-955-7716
OCONUS DSN: 312-645-7716
CONUS DSN: 645-7716

Email: usarmy.redstone.logsa.mbx.service-desk@mail.mil

Requested Roles

Selected	Name	Description
	Sets Kits Outfits Super User	(DOD) Global super user for Sets, Kits, & Outfits application.
	Sets Kits Outfits Approver	(DOD) Approving user for Sets, Kits, & Outfits application.

Return to LIW Portal

ROLE REQUEST



Your New User Registration has been successfully submitted.

To track your request, please remember your request ID: 4870172 or click on **My Requests** on the menu. If you have any questions, please feel free to contact the LOGSA Service Desk.

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Commercial: 256-955-7716
OCONUS DSN: 312-645-7716
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Email: usarmy.redstone.logsa.mbx.service-desk@mail.mil

**NEW USER
REGISTRATION**



Your Approval has been successfully submitted.

Click on **Inbox** on the My Profile menu to view any other open approvals. If you have any questions, please feel free to contact the LOGSA Service Desk.

Toll Free: 1-866-211-3367

Commercial: 256-955-7716

OCONUS DSN: 312-645-7716

CONUS DSN: 645-7716

Email: usarmy.redstone.logsa.mbx.service-desk@mail.mil

APPROVAL



Standardized Menu

My Profile

My Permissions

My Requests (0)

My Approvals (1)

Inbox (2)

LIW Portal

To continue providing cohesiveness between all components of the IdM system, a standard menu has been designed to provide common links accessible by any user: new, existing, approver, etc.



Menu Drill-down

My Permissions

The MyPermissions module provides multiple functions. It initially can show you the permissions that you currently have via the “My Permissions” filter; however, simply changing the filter allows for the user to search for and request any application within the LOGSA App Warehouse.

LIW - My Profile

My Profile | **My Permissions** | My Requests (3)

Permissions Catalog

Applications that require only a basic level of access are not displayed.

You are currently viewing the permissions associated with your account. To begin requesting new permissions, select **All Permissions** from the Filter dropdown.

Filter: My Permissions | Keyword Search: | Business Area: Any | Application Category: Any

Apps available: 42

- AEMT LIST** **ARFORGEN Equipment Maintenance Table Listing (AEMT LIST)** The ARFORGEN Equipment Maintenance Table Listing allows the Field Requester to request changes to the AEMT, allows the LCMCs to Approve or Reject requested changes to the AEMT, allows for the Army Component G4s (USAPAC, USAREUR, FORSCOM) to concur or non concur with requested changes to the AEMT, and allows the DA G4 to Approve or Reject requested changes to the AEMT in the National Equipment List (NEL). Only personnel requesting Field Requester permissions, LCMC personnel, Army Component G4s from USARPAC, USAEUR, and FORSCOM and DA G4 personnel should request access to this tool.
- AEL** **Army Equipment Loss Tracker (AEL Tracker)** The Army Equipment Loss Tracker tool provides efficient, effective, standardized reporting, collection, and visibility of Supply Class VII and VIII Combat and Non Combat Losses. It provides the capability for Life Cycle Management Center (LCMC) materiel managers, who have update permissions in LIW, to update validation, disposition, and attrition information on Army Combat and Non Combat Losses which will make it visible to LIW users. It also provides the capability for civilian and military users with a Basic LIW login to view AEL records, as well as print and download them to Excel. The AEL Tracker standardizes reporting, improves accuracy, and provides visibility across the Army of Combat Losses and Non Combat Losses. The update screen receives input from various sources including PBUSE, TEDB, and RIDB.
- ARFRGN UPDT** **Army Force Generation Cycle Update (ARFORGEN Cycle Updt)** The ARFORGEN Force Pool Application provides unit event dates from the Mobilization Deployment Information System (MDIS). These event dates drive the auto-generation of Reset plans for deployed forces in the Automated Reset Management Tool (ARMT). The ARFORGEN CYCLE UPDATE application allows authorized users the capability to edit the event dates when necessary.
- WKLDR** **Army Sustainment Command Workload Planner (ASC WKLD Planner)** The Army Sustainment Command (ASC) Workload Planner allows for workload planning



Menu Drill-down Requesting Permissions

The screenshot shows the 'LIW - My Profile' page with a navigation bar containing 'My Profile', 'My Permissions', 'My Requests (0)', 'My Approvals (14)', 'Inbox (1)', and 'LIW Portal'. The 'My Permissions' tab is active. The 'Permissions Catalog' pane on the left shows a list of applications with a filter set to 'All Permissions'. Three applications are visible: 'DPST', 'EDMO DEMO', and 'EDMO Upload Data'. Each application has a green arrow icon indicating it can be selected. The 'Selected Permissions' pane on the right shows a text area for justification and a 'Request Selected Permissions' button. The justification text reads: 'Requesting access to the Depot Production Support Tool to support my daily duties. EOPD and LIW Portal Metrics are needed for data analysis.' Below this, three items are listed with red 'X' icons: 'Depot Production Support Tool (DPST)', 'Equipment Oriented Publication Database (EOPD)', and 'LIW Portal Metrics and Analytics (LIW Portal Metrics)'.

By selecting "All Permissions" from the Filter dropdown, a user can now see all available roles that can be requested. Simply clicking the green arrow next to the application will add it to the "Selected Permissions" pane.

Once roles are added to the "Selected Permissions" pane, all that's left is to add a justification, and click "Request Selected Permissions."



Menu Drill-down

My Requests

LIW - My Profile

My Profile | My Permissions | **My Requests (3)** | My Approvals (37) | Inbox (0) | LIW Portal

Track My Requests

Role Requests (3)

Pending Role Requests Refresh

Show 10 entries Search:

Parent Request	Request ID	Request Status	Requester	Role Requested	Progress	Withdraw
693	694	Request is open and pending approval.	DERRIL WATTS	AMC Supply Chain Dashboard	Req. Received PSM COTR/CTM COR SVC Desk	Withdraw
693	695	Request is open and pending approval.	DERRIL WATTS	Reset Management - Brigade Reference Update	Req. Received PSM COTR/CTM COR Functional SVC Desk	Withdraw
693	696	Request is open and pending approval.	DERRIL WATTS	Common CBM Data Warehouse (CCBMDW)	Req. Received PSM COTR/CTM COR SVC Desk	Withdraw

Role Requests (3)

Pending Role Requests Refresh

Show 10 entries Search:

Parent Request	Request ID	Request Status	Requester	Role Requested	Progress	Withdraw
693	694	Request is open and pending approval.	DERRIL WATTS	AMC Supply Chain Dashboard	Req. Received PSM COTR/CTM COR SVC Desk	Withdraw
693	695	Request is open and pending approval.	DERRIL WATTS	Reset Management - Brigade Reference Update	Req. Received PSM COTR/CTM COR Functional SVC Desk	Withdraw
693	696	Request is open and pending approval.	DERRIL WATTS	Common CBM Data Warehouse (CCBMDW) CBM Basic	Req. Received PSM COTR/CTM COR SVC Desk	Withdraw

Showing 1 to 3 of 3 entries Previous 1 Next



Menu Drill-down Approval Dashboard (Roles)

LIW - My Profile

My Profile | My Permissions | My Requests (3) | **My Approvals (37)** | Inbox (0) | LIW Portal

Approval Dashboard

Role Requests (33) | Account Requests (4)

Pending Role Requests Refresh

Show 10 entries Search:

Parent Request	Request ID	Requires Action?	Request Status	Requester	Role Requested	Progress
	588	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM CDR Functional SVC Desk
	588	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM CDR Functional SVC Desk
	588	Y	Request is open and pending approval.	JULIA JAMISON	Restrict Group: LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM CDR Functional SVC Desk
	588	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - Field Requestor	Req. Received PSM COTR/CTM CDR Functional SVC Desk
	588	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM CDR Functional SVC Desk
	706	Y	Request is open and pending approval.	JULIA JAMISON	USAFMISA Evaluation	Req. Received PSM COTR/CTM CDR SVC Desk
	707	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA Internal Applications - ASTS	Req. Received PSM COTR/CTM CDR SVC Desk
708	709	Y	Request is open and pending approval.	Jamie M Morris	AFSB_LIC for role: Field Reset Disposition Provider - ASC (AFSB Level)	Req. Received PSM COTR/CTM CDR Functional SVC Desk



Menu Drill-down Approval Dashboard (Roles)

LIW - My Profile
Refresh

Role Requests (33)
Account Requests (4)

Approval Dashboard

Role Requests (33) Account Requests (4)

Pending Role Requests

Show 10 entries

Search:

Parent Request	Request ID	Requires Action?	Request Status	Requester	Role Requested	Progress
588	589	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM COR Functional SVC Desk
588	590	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM COR Functional SVC Desk
588	591	Y	Request is open and pending approval.	JULIA JAMISON	Restrict Group: LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM COR Functional SVC Desk
588	592	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - Field Requestor	Req. Received PSM COTR/CTM COR Functional SVC Desk
588	593	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received PSM COTR/CTM COR Functional SVC Desk
708	706	Y	Request is open and pending approval.	JULIA JAMISON	USAFMSA Evaluation	Req. Received PSM COTR/CTM COR SVC Desk
708	707	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA Internal Applications - ASTS	Req. Received PSM COTR/CTM COR SVC Desk
708	709	Y	Request is open and pending approval.	Jamie M Morris	AFSB_UIIC for role: Field Reset Disposition Provider - ASC (AFSB Level)	Req. Received PSM COTR/CTM COR Functional SVC Desk



Menu Drill-down Approval Dashboard (Accounts)

LIW - My Profile

My Profile | My Permissions | My Requests (3) | **My Approvals (37)** | Inbox (0) | LIW Portal

Approval Dashboard

Role Requests (33) | **Account Requests (4)**

Pending Account Requests Refresh

Show 10 entries

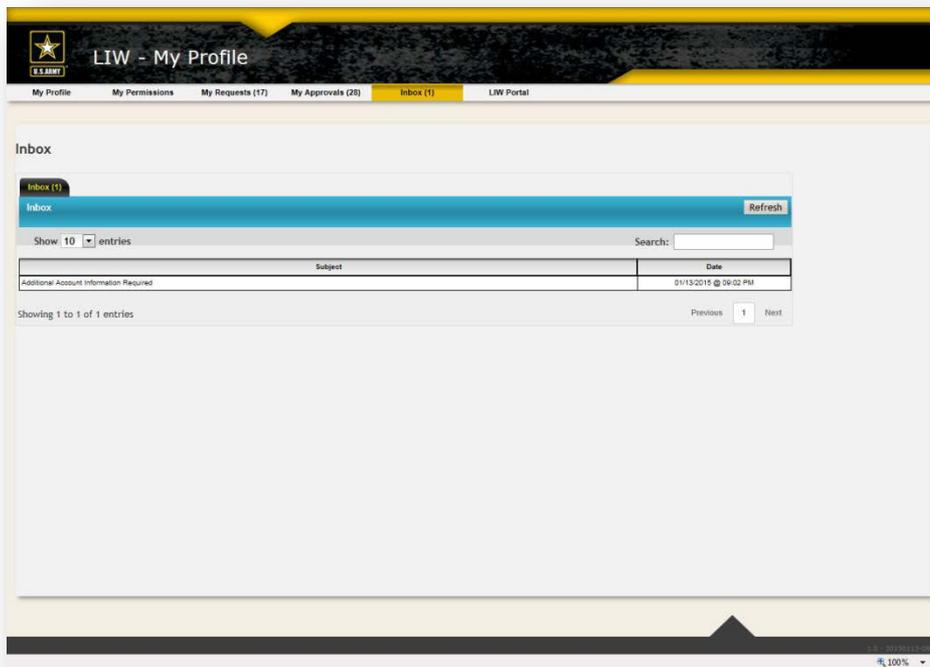
Request ID	Requires Action?	Request Status	Requester	Progress
485	N	Request has been fully approved.	Jamie M Morris	Req. Received PSM COTR/CTM COR SVC Desk
558	N	Request has been cancelled by the requester.	Jamie M Morris	Req. Received PSM COTR/CTM COR SVC Desk
563	N	Request has been fully approved.	Jamie M Morris	Req. Received PSM COTR/CTM COR SVC Desk
648	N	Request has been fully approved.	Jamie M Morris	Req. Received PSM COTR/CTM COR SVC Desk

Showing 1 to 4 of 4 entries

Previous 1 Next



Menu Drill-down Inbox



A new feature that was added is the Inbox. The Inbox provides a central location for messages specific to a user's account. Each message, when clicked, will expand within the screen enabling you to quickly view and close each message without leaving the page.



Menu Drill-down

Inbox

The screenshot shows the 'LIW - My Profile' interface. The top navigation bar includes 'My Profile', 'My Permissions', 'My Requests (0)', 'My Approvals (1)', 'Inbox (2)', and 'LIW Portal'. The 'Inbox (2)' menu item is highlighted, and a drill-down menu is open, showing 'Inbox (1)' selected. The inbox content area displays a single entry:

Subject	Date
Additional Account Information Required	01/13/2015 @ 09:02 PM

Below the table, it says 'Showing 1 to 1 of 1 entries'. A 'Refresh' button is located in the top right of the inbox view. The notification content is as follows:

Additional Account Info Required

It appears your account needs a little more information. Please click [here](#) to fix.

1. This is quite common, especially as we roll out a brand new identity management system.
2. You will be unable to request additional roles or applications until your account has been fixed.