Identity Management (IDM) Update

9-10 May 2015

Benefits and Features

LOGSA will upgrade its Identity Management System over the weekend of 9-10 May 2015.

The new LOGSA Identity Management system has many key benefits and features.

Intuitive Request Workflow

- Simplified, Centralized, and Documented request workflow
- Standards-based

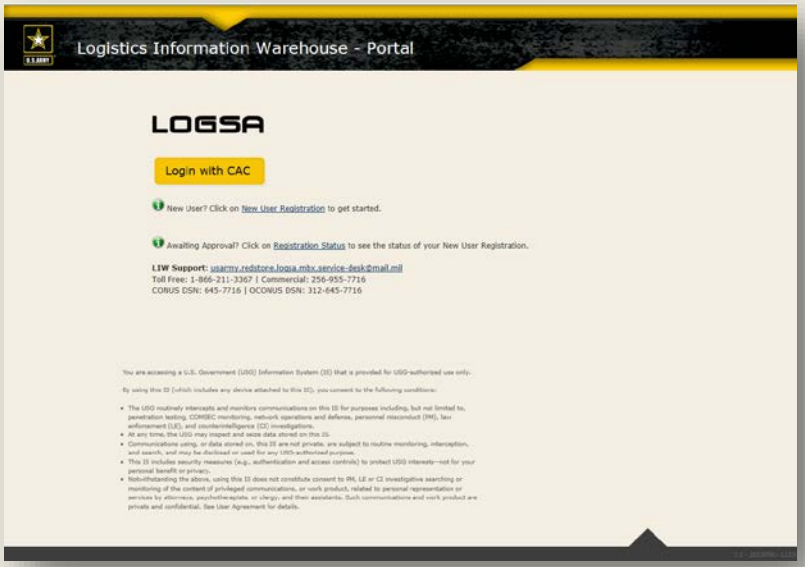
Portal 1-Stop-Shop

- Remedy no longer used to provide approvals or denials
- Accessible via the LOGSA Portal

Better Status Validation

- Users and Approvers are able to track the status of a request
  - ✓ Without having to call the service desk
  - ✓ Approvers are able to view the status of pending requests in their queue without having to rely on automated Emails

Updated Portal Login

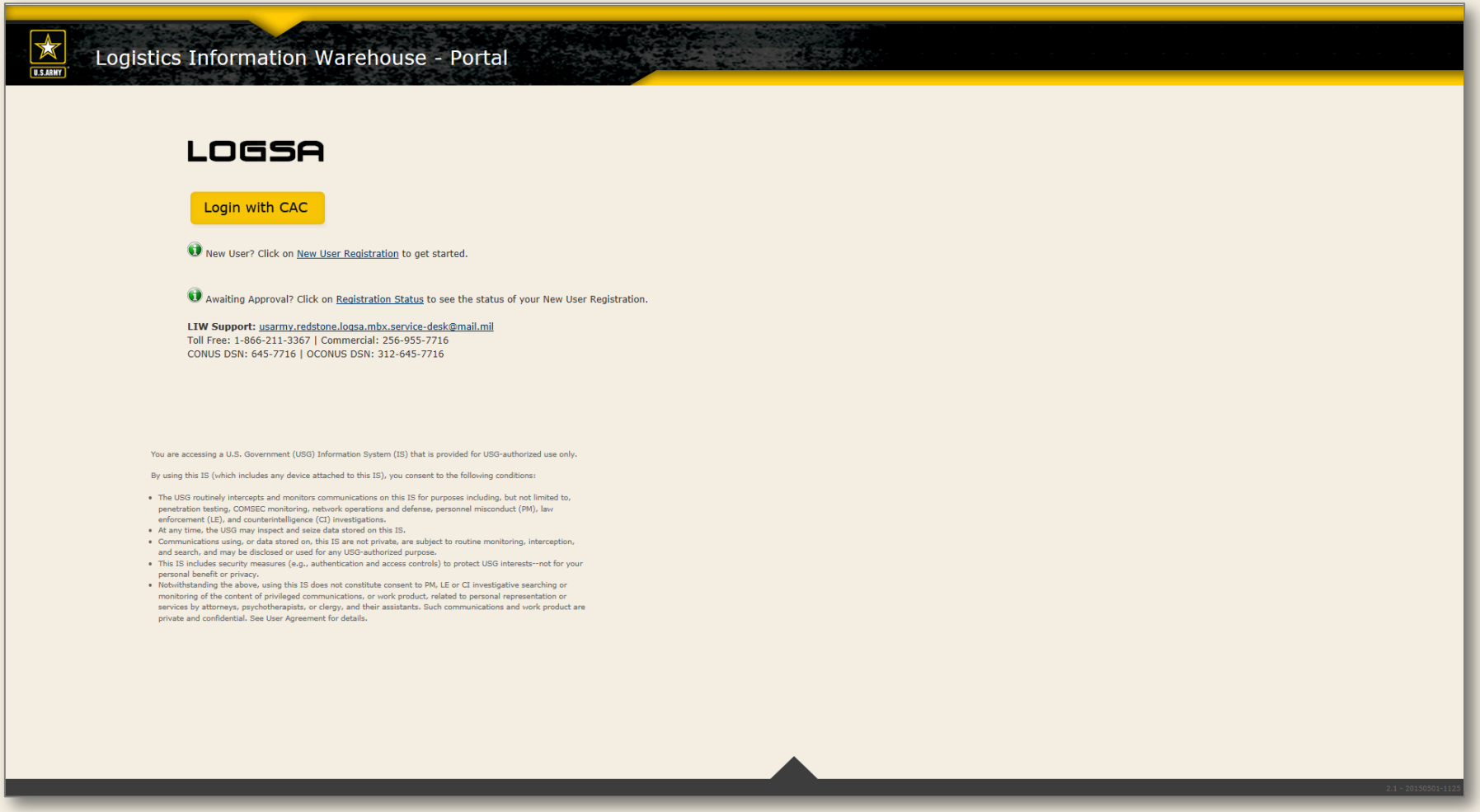


The primary modification involves moving the “System Access Request” link below the “Login with CAC” button, and rewording it to remove the SAR terminology. Now stating “New User Registration”, with minimal instructions.

Logistics Information Warehouse

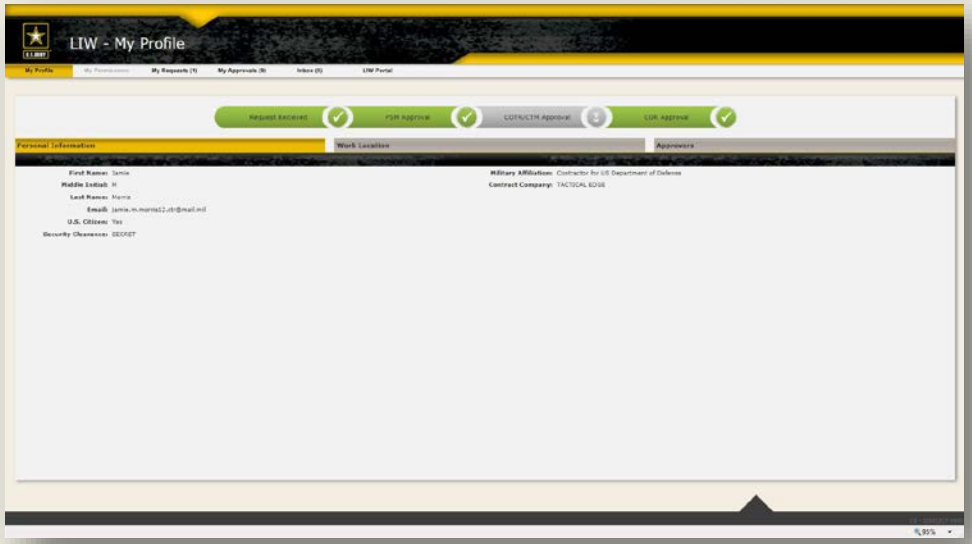
LIW Portal

Updated Portal Login



My Profile

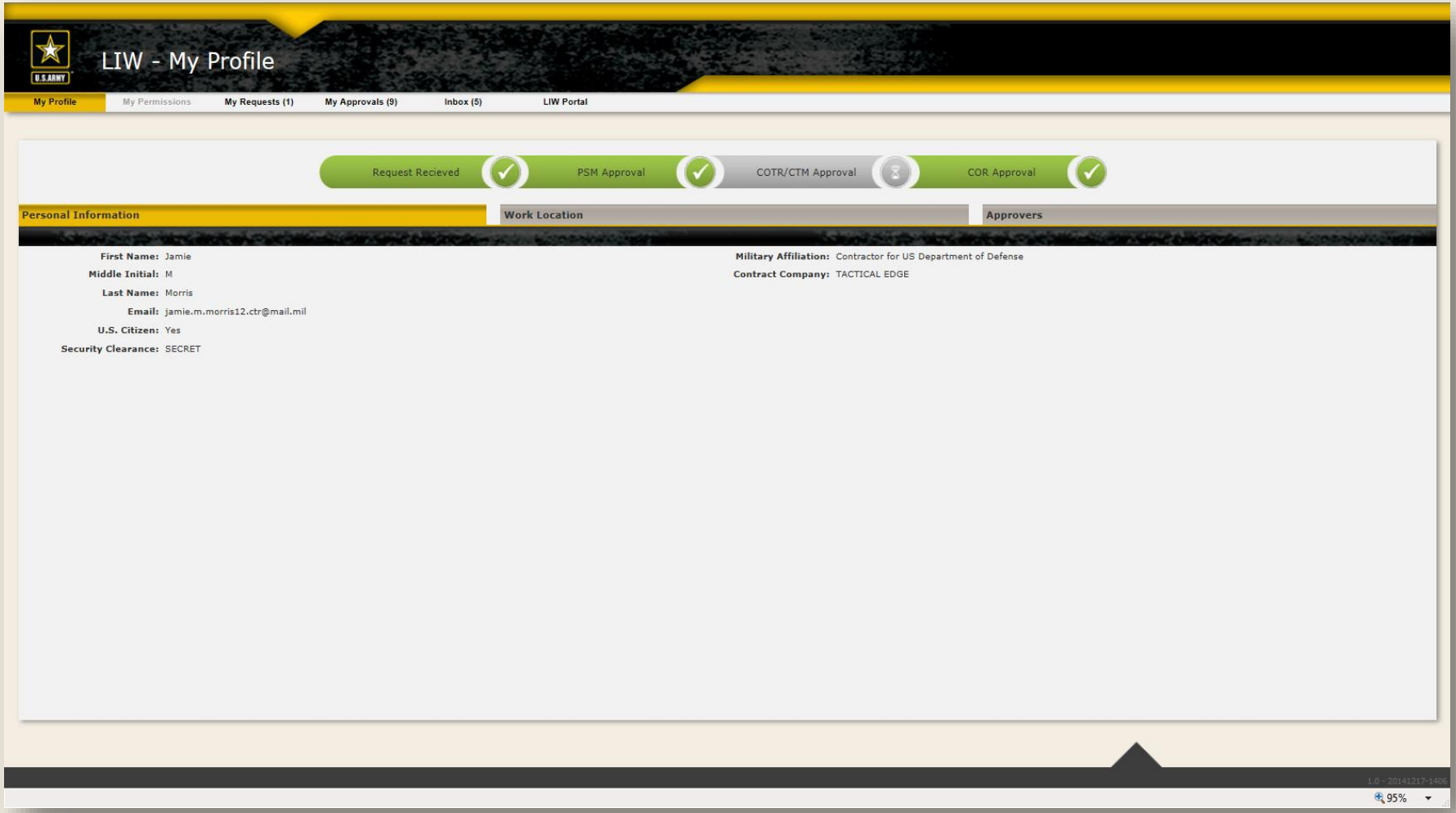
New Registration Status Tracker



New users are presented with an innovative Registration Status Tracker that assists the user in determining the location of their New User Request in the registration process. Each step of the process is delineated for the user in an easy to understand graphic.

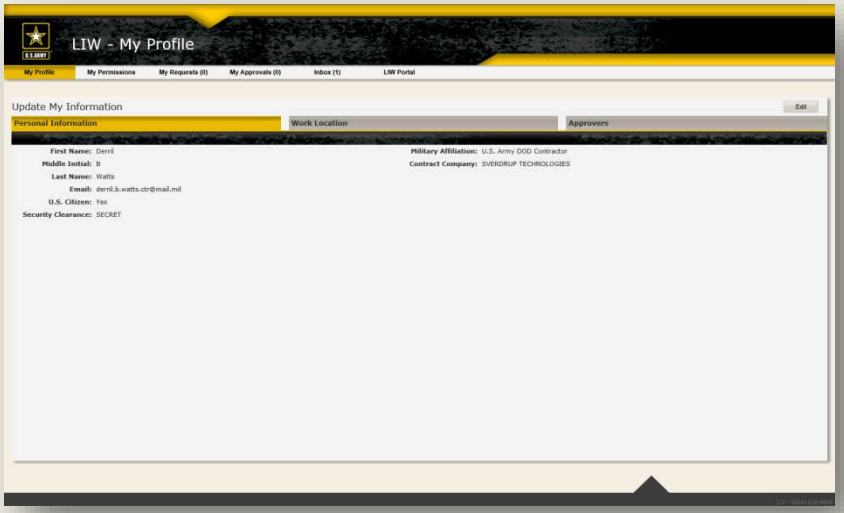
My Profile

New Registration Status Tracker



My Profile

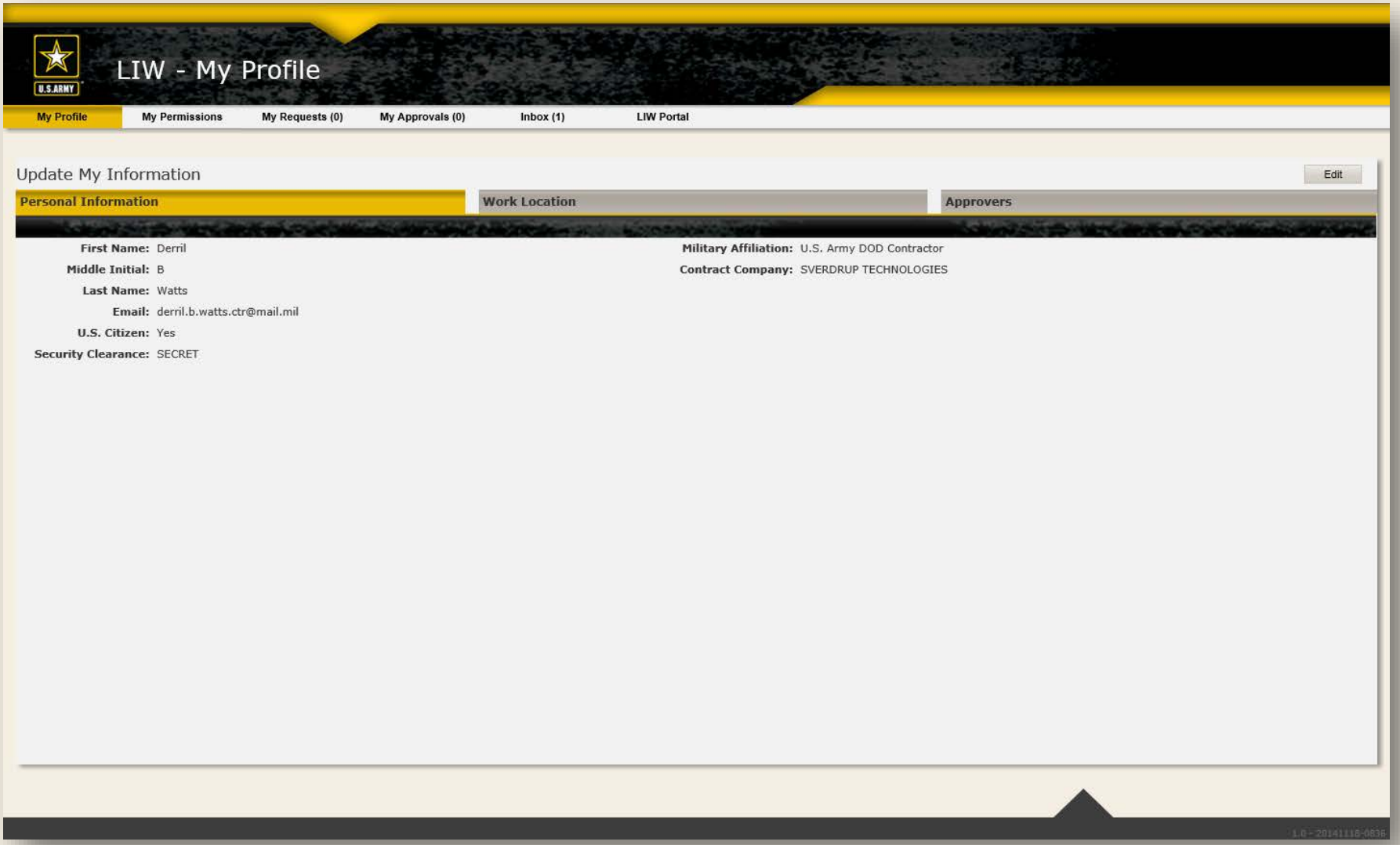
Landing Page



The **new** My Profile page will provide basic user information up-front, with an across the top menu that will help guide the user to the different sections of the IdM system.

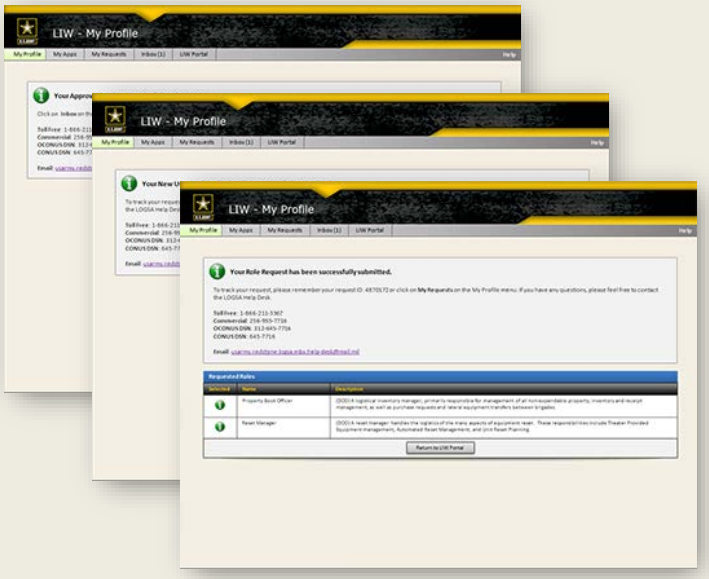
- My Profile
- My Permissions
- My Request
- My Approvals
- Inbox
- Link to LIW

My Profile
Landing Page



Success Page

Standardized



There are currently no standard success pages for the many components of the IdM system. These new pages will provide context sensitive information when completing the tasks below:

- Role Request Success
- New User Registration Success
- Approval/Denial Success

Your Role Request has been successfully submitted.

To track your request, please remember your request ID: 4870172 or click on **My Requests** on the My Profile menu. If you have any questions, please feel free to contact the LOGSA Help Desk.

Toll Free: 1-866-211-3367
Commercial: 256-955-7716
OCONUS DSN: 312-645-7716
CONUS DSN: 645-7716

Email: usarmy.redstone.logsa.mbx.help-desk@mail.mil

Requested Roles

Selected	Name	Description
	Sets Kits Outfits Super User	(DOD) Global super user for Sets, Kits, & Outfits application.
	Sets Kits Outfits Approver	(DOD) Approving user for Sets, Kits, & Outfits application.

Return to LIW Portal

ROLE REQUEST

Your New User Registration has been successfully submitted.

To track your request, please remember your request ID: 4870172 or click on **My Requests** on the menu. If you have any questions, please feel free to contact the LOGSA Help Desk.

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NEW USER REGISTRATION

LIW - My Profile

My Profile | My Permissions | My Requests (0) | My Approvals (0) | Inbox (1) | LIW Portal

Your Approval has been successfully submitted.

Click on **Inbox** on the My Profile menu to view any other open approvals. If you have any questions, please feel free to contact the LOGSA Help Desk.

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Commercial: 256-955-7716
OCONUS DSN: 312-645-7716
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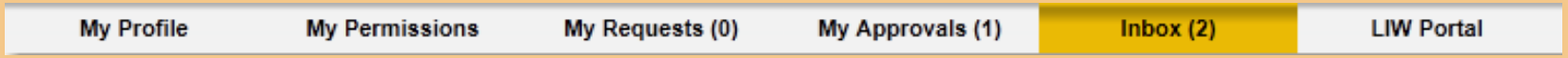
APPROVAL

Standardized Menu

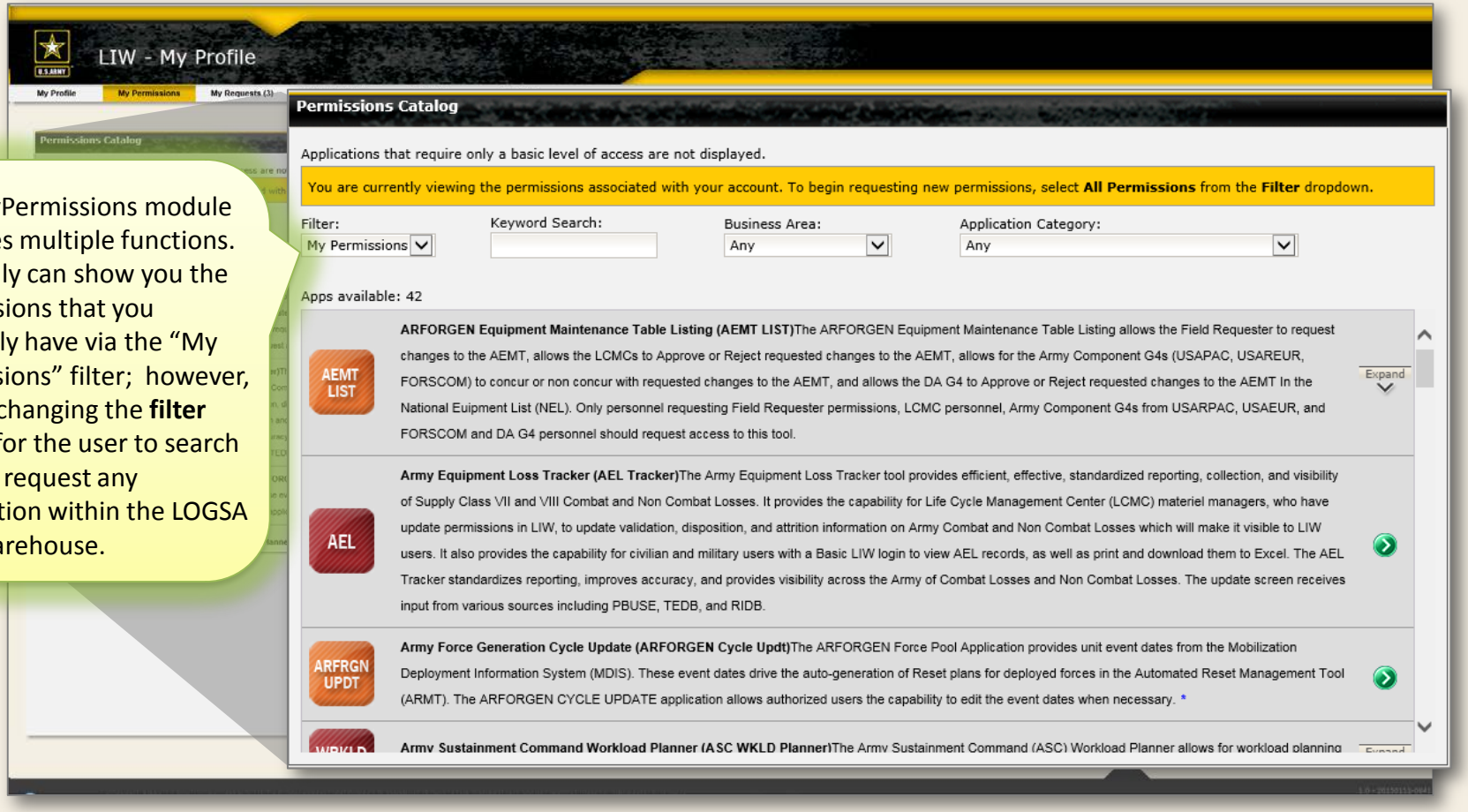


To continue providing cohesiveness between all components of the IdM system, a standard menu has been designed to provide common links accessible by any user: new, existing, approver, etc.

Menu Drill-down

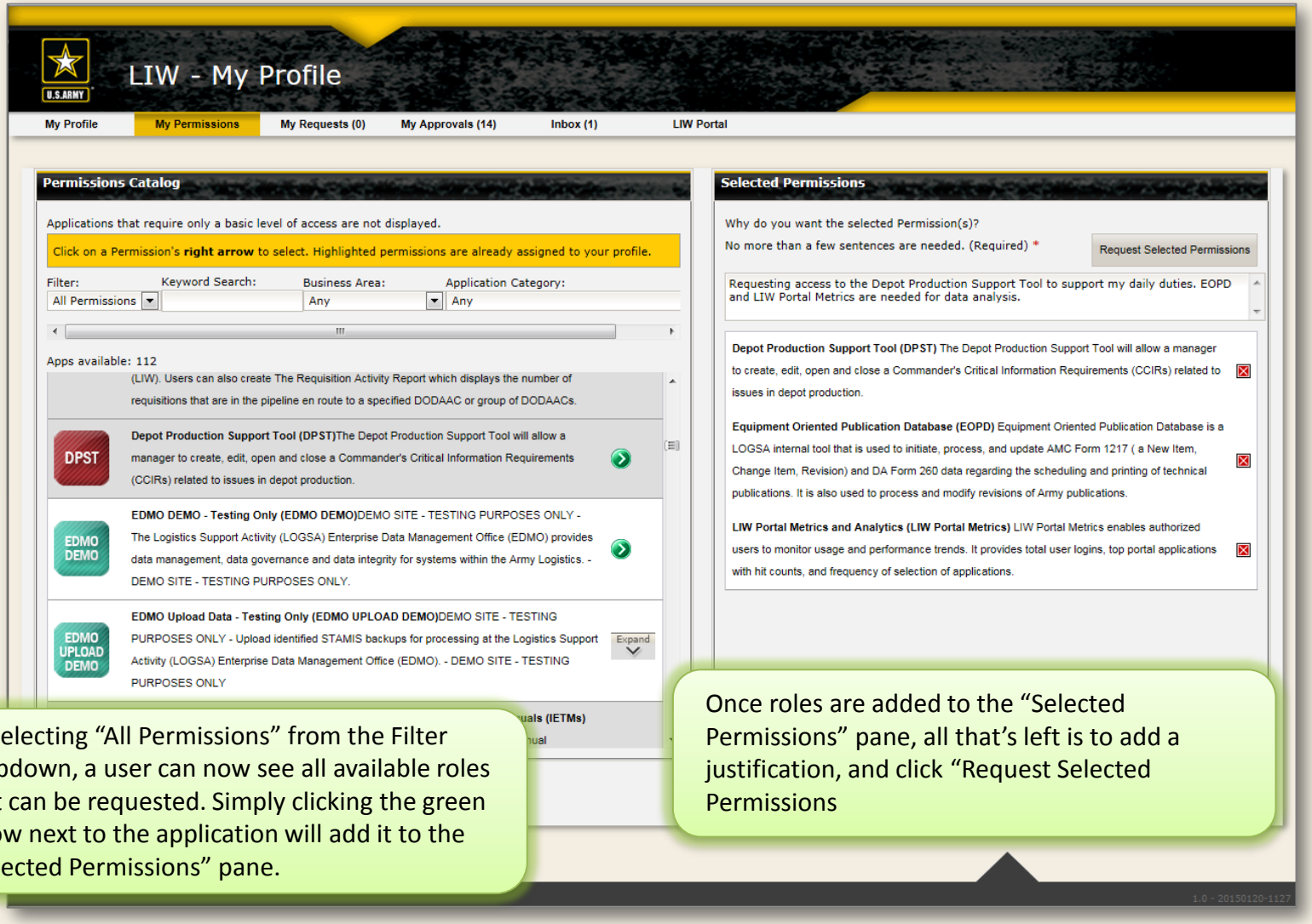
My Permissions

The MyPermissions module provides multiple functions. It initially can show you the permissions that you currently have via the “My Permissions” filter; however, simply changing the **filter** allows for the user to search for and request any application within the LOGSA App Warehouse.



Menu Drill-down

Requesting Permissions

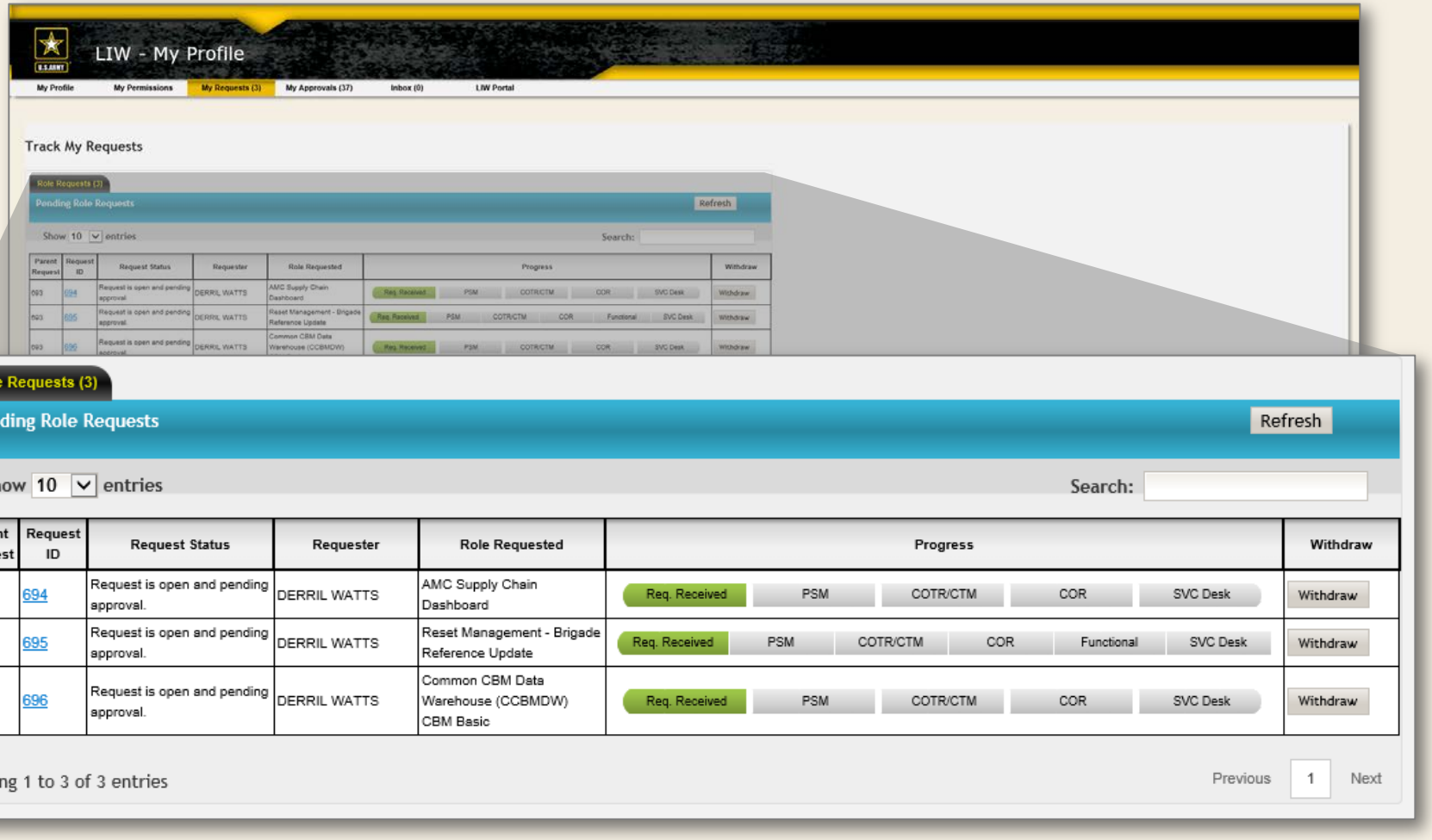


By selecting “All Permissions” from the Filter dropdown, a user can now see all available roles that can be requested. Simply clicking the green arrow next to the application will add it to the “Selected Permissions” pane.

Once roles are added to the “Selected Permissions” pane, all that’s left is to add a justification, and click “Request Selected Permissions

Menu Drill-down

My Requests



Role Requests (3)

Pending Role Requests Refresh

Show 10 entries Search:

Parent Request	Request ID	Request Status	Requester	Role Requested	Progress	Withdraw
693	694	Request is open and pending approval.	DERRIL WATTS	AMC Supply Chain Dashboard	Req. Received | PSM | COTR/CTM | COR | SVC Desk	Withdraw
693	695	Request is open and pending approval.	DERRIL WATTS	Reset Management - Brigade Reference Update	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk	Withdraw
693	696	Request is open and pending approval.	DERRIL WATTS	Common CBM Data Warehouse (CCBMDW) CBM Basic	Req. Received | PSM | COTR/CTM | COR | SVC Desk	Withdraw

Showing 1 to 3 of 3 entries Previous 1 Next

Menu Drill-down

Approval Dashboard (Roles)

LIW - My Profile

My Profile | My Permissions | My Requests (3) | My Approvals (37) | Inbox (0) | LIW Portal

Approval Dashboard

Role Requests (33) | Account Requests (4)

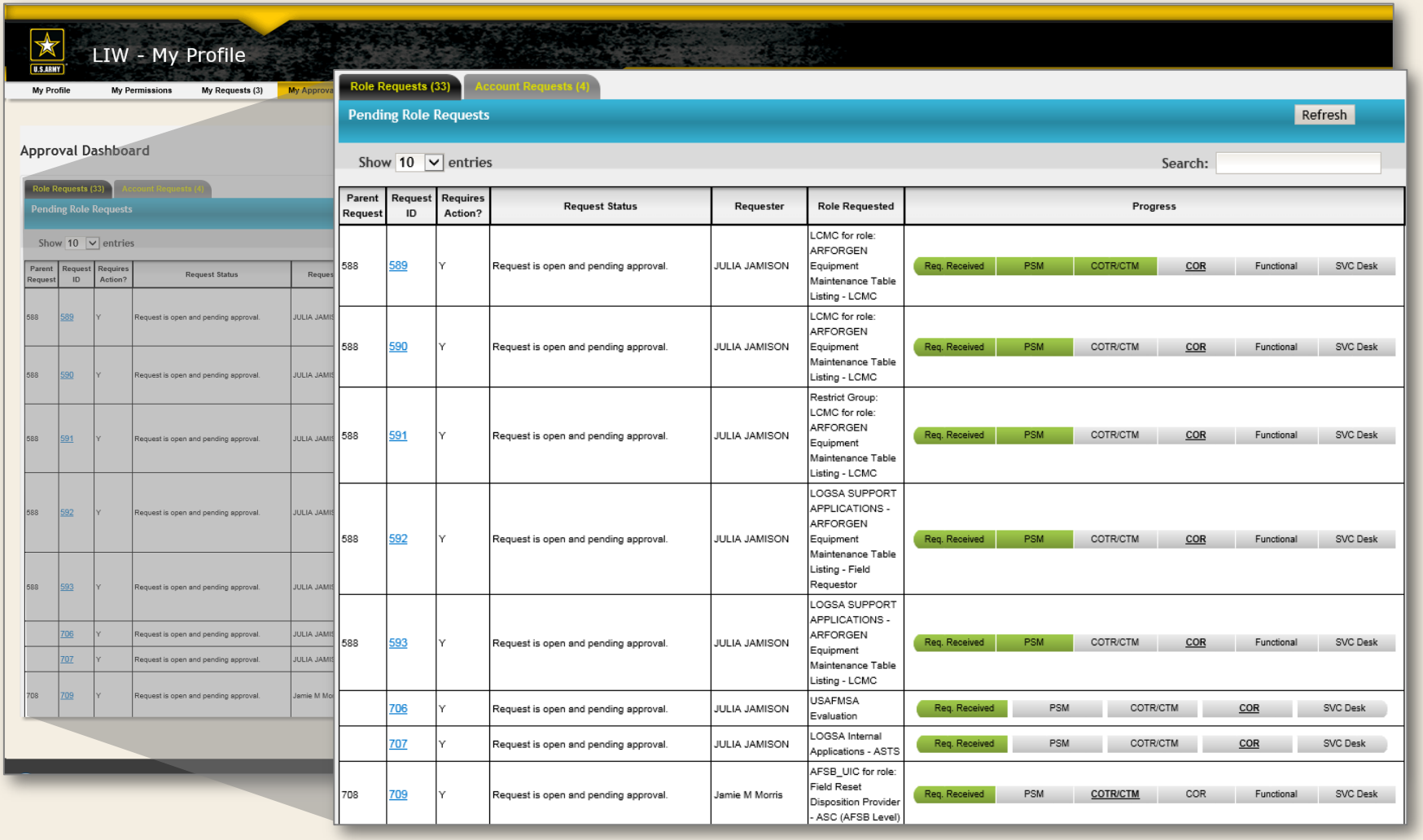
Pending Role Requests — Refresh

Show 10 entries — Search:

Parent Request	Request ID	Requires Action?	Request Status	Requester	Role Requested	Progress
588	589	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk
588	590	Y	Request is open and pending approval.	JULIA JAMISON	LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk
588	591	Y	Request is open and pending approval.	JULIA JAMISON	Restrict Group: LCMC for role: ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk
588	592	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - Field Requestor	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk
588	593	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA SUPPORT APPLICATIONS - ARFORGEN Equipment Maintenance Table Listing - LCMC	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk
	706	Y	Request is open and pending approval.	JULIA JAMISON	USAFMSA Evaluation	Req. Received | PSM | COTR/CTM | COR | SVC Desk
	707	Y	Request is open and pending approval.	JULIA JAMISON	LOGSA Internal Applications - ASTS	Req. Received | PSM | COTR/CTM | COR | SVC Desk
708	709	Y	Request is open and pending approval.	Jamie M Morris	AFSB_UIC for role: Field Reset Disposition Provider - ASC (AFSB Level)	Req. Received | PSM | COTR/CTM | COR | Functional | SVC Desk

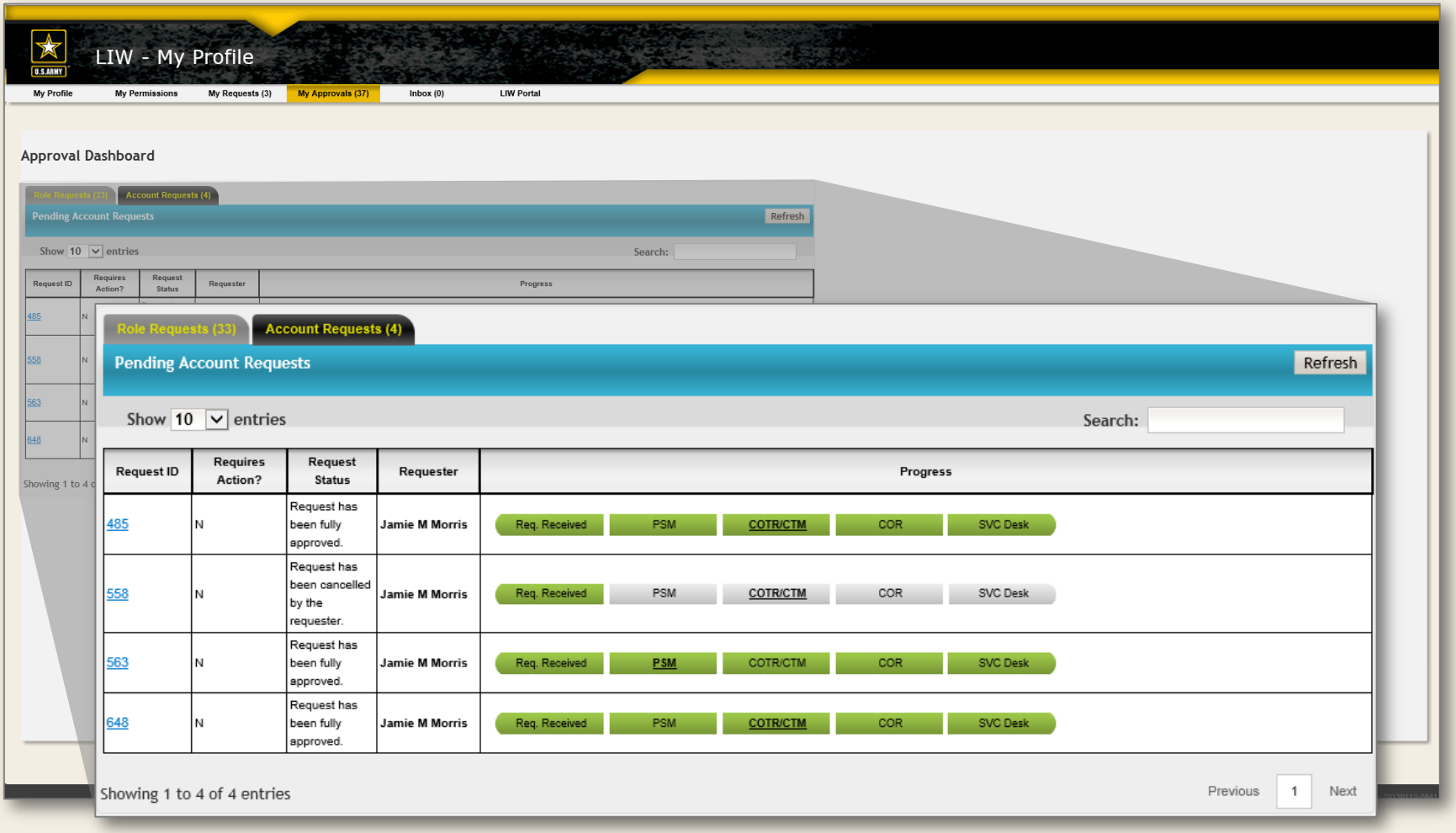
Menu Drill-down

Approval Dashboard (Roles)



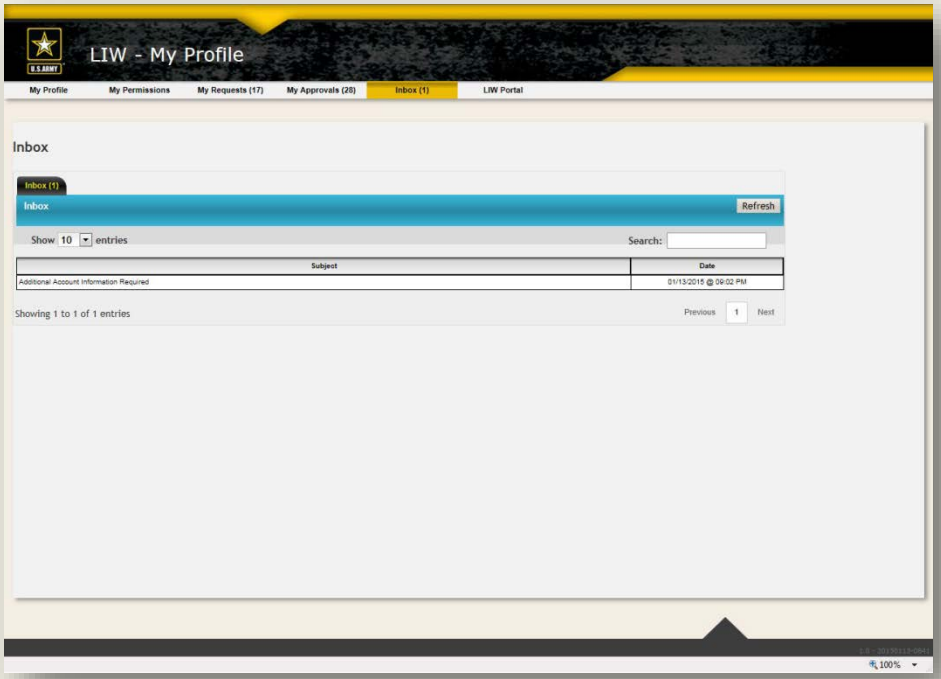
Menu Drill-down

Approval Dashboard (Accounts)

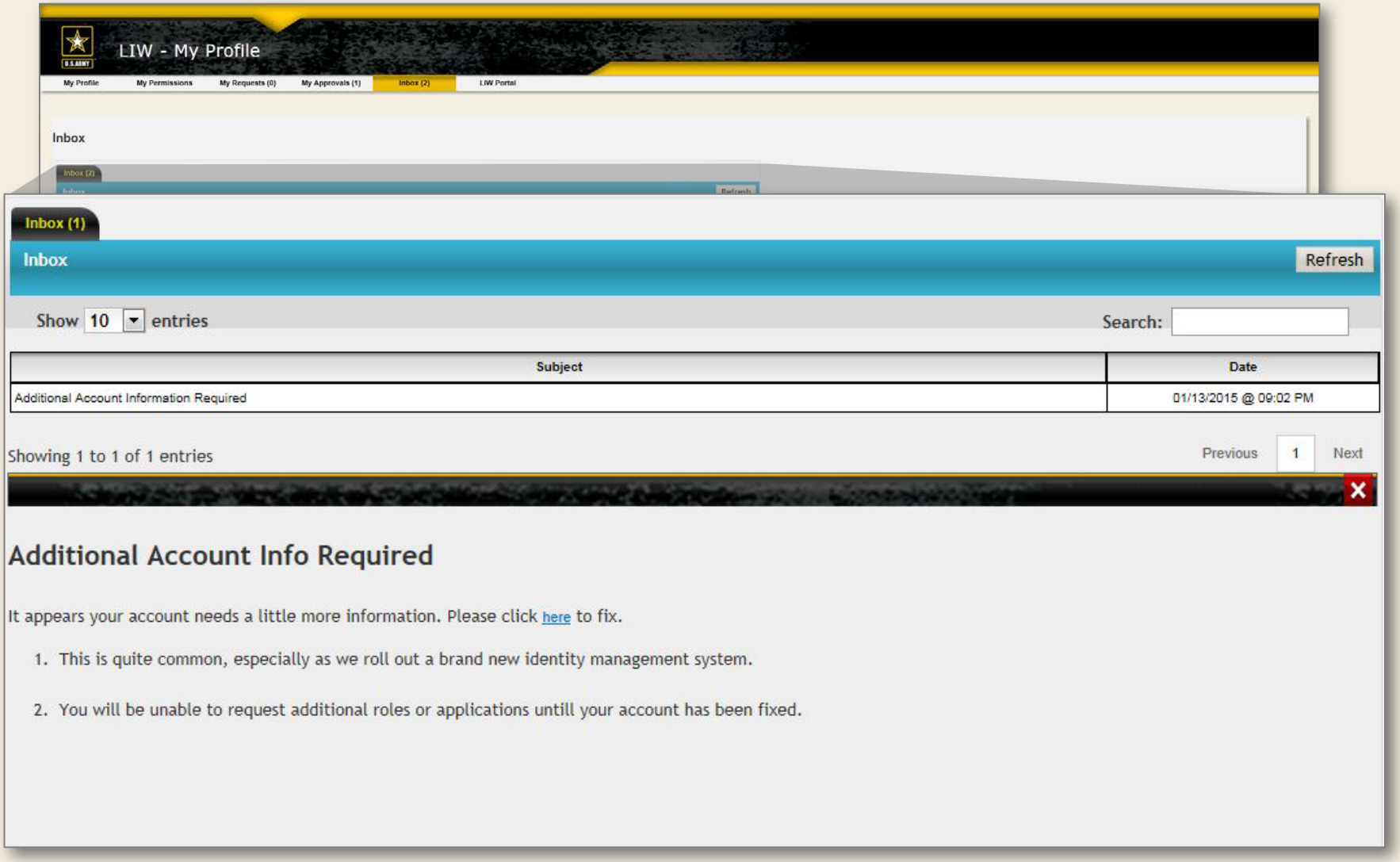


Menu Drill-down

Inbox



A new feature that was added is the Inbox. The Inbox provides a central location for messages specific to a user's account. Each message, when clicked, will expand within the screen enabling you to quickly view and close each message without leaving the page.

Menu Drill-down

Inbox